
UNIVERSITI SAINS MALAYSIA

Peperiksaan Kursus Semasa Cuti Panjang
Sidang Akademik 2002/2003

April/Mei 2003

JUE 401 – Bahasa Inggeris IV

Masa : 1 jam

Before you begin this paper, note that the booklet contains **THREE** printed pages.

Answer ALL questions contained in this booklet in the spaces provided.

Index No.:

Regional Centre:

SECTION A - LISTENING

1. What are two differences between critical listening and appreciative listening?

(i) _____

(ii) _____

(100 marks)

(iii) Listening is made more difficult with interference, which is anything happening simultaneously within or outside the speaker or listener. Interference affects the listener's full understanding of the given message. One such interference outside the speaker and listener is physical discomfort. List three examples of physical discomfort.

(iii) _____

(iii) _____

(iii) _____

(100 marks)

3. Your boss wants to discuss something important with you. Do you agree that the best place is his/her quiet office and not in the busy office corridor. Give two reasons.

(i) _____

(ii) _____

(100 marks)

SECTION B - SPEAKING

4. To get the listener's attention, the speaker needs to use his/her nonverbal body language. List three examples of nonverbal body language.

- (i) _____
- (ii) _____
- (iii) _____

(100 marks)

5. Messages are words spoken or written by a speaker or writer. The message can be formal, informal consultative, social and casual, or intimate. List two situations where a speaker uses intimate message.

- (i) _____

- (ii) _____

(100 marks)

6. In any form of speech, the style of the message is important to achieve the speaker's specific purpose. The five types of style are literary style, formal style, consultative style, casual style and intimate style. Which style will you prefer when speaking to your boss, and why?

(100 marks)