

UNIVERSITI SAINS MALAYSIA

SEMESTER EXAMINATION

APRIL 1993

MASTER OF BUSINESS ADMINISTRATION

AGW 516 - ORGANIZATIONAL BEHAVIOUR

TIME : [ 3 HOURS ]

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Answer any TEN questions. All questions carry equal marks. Your answers should be precise and to the point.

1. What are the characteristics of effective groups?  
( 10 marks )

2. What are some of the prerequisites of change?  
( 10 marks )

3. What is Delphi Technique?

OR

What are some of the conditions for inter-group cooperation?  
( 10 marks )

4. What is Organization Development and what does it emphasize?  
( 10 marks )

5. What are the behavioural influences on individual decision making?  
( 10 marks )

6. What are some of the conditions for inter-group competition?  
( 10 marks )

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