

UNIVERSITI SAINS MALAYSIA

Second Semester Final Examination
Academic Session 94/95

April 1995

AGW516 - ORGANIZATIONAL BEHAVIOUR

Time : [3 hours]

INSTRUCTION :

Please make sure that this examination paper consists of **TWO (2)** printed pages before you begin.

Question **ONE (1)** is compulsory.
Answer any **SIX (6)** from the remaining.

1. Discuss any **TWO** of the following :

- [a] Groupthink
- [b] Unity of Command
- [c] Superordinate Goals
- [d] Initiating Structure
- [e] Conciliation

[10 marks]

2. What efforts would you make if you require your subordinates to conform to certain policies?

[15 marks]

3. Describe some of the conditions for inter-group competition.

[15 marks]

4. What are some of the effects of occupational stress? Describe any three individual coping strategies?

[15 marks]

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5. What causes politics in organizations and what should be done to control it?
[15 marks]
6. Describe Fiedlers' Contingency Model of Leadership Effectiveness. Indicate how is it different from Trait Theories of Leadership.
[15 marks]
7. What are some of the prerequisites for effective change in organizations?
[15 marks]
8. What functions are served by organization structures? Indicate the characteristics of departmentalization by matrix.
[15 marks]

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