

UNIVERSITI SAINS MALAYSIA

Final Examination
Semester I, Academic Session 1996/97

October/November 1996

AGW601 - ORGANISATIONAL ANALYSIS AND DESIGN

Time : [3 hours]

INSTRUCTIONS

Answer any TEN (10) questions. All questions carry equal marks. In answering the questions, be specific and to the point.

1. Discuss any two factors from the general environment that influence the structuring of organisations.
2. What was proved by the Hawthorne experiment of illumination?
3. What is the role of theory in understanding organisations?
4. What are some of the disadvantages of division of labour?
5. Why should managers be concerned with the environment?
6. Describe the specific characteristic of stages of decision making in a problem solving situation.
7. What are the prerequisites for effective change?
8. What are the differences between the contingency approaches of environment-structure relationship as proposed by Burns/Stalker and Lawrence/Lorsch?
9. What are the problems of participation in organisational decision making.
10. Describe the assumptions in Goal Attainment Approach of organisational effectiveness.
11. What is a T-Group and how does it help in bringing about effective change?
12. Describe the characteristics of Organisation Development approach to organisational change.

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